



NEED-A-RIDE
YOUR GUIDE TO GETTING AROUND THE SHASTA REGION
GUIDE

Effective September 1, 2024.
Transportation service details subject to change.

General Information

This resource guide is your tool for paratransit, social service transportation, private, and public bus service in the Shasta Region. Some of the agencies in this brochure provide transportation only to eligible recipients. Contact specific providers for information on available services, eligibility, or pricing.

2-1-1 Shasta connects people in Shasta County to essential local community, health, and disaster services. If you have difficulty finding the services you need, dial 2-1-1 and a specialist will provide free and confidential support 7 days a week, 24 hours a day.



Got Transportation? No?

We want to know about your transit needs. Find out what's considered a transit need on the SRTA website. Then, tell us your needs via email (srta@srta.ca.gov) or give us a call at 530-262-6190. Alternatively, tell us in person at a Social Services Transportation Advisory Council meeting (For more information, call SRTA). Si se necesita información en español, llame 530-262-6190.

Follow SRTA by visiting www.facebook.com/yourSRTA on Facebook or [@yourSRTA](#) on X to discover the latest in Shasta transportation.



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Redding, CA 96001
530-262-6190
Website: www.srta.ca.gov
E-mail: srta@srta.ca.gov

The information in this brochure is periodically subject to change. A more comprehensive list of transportation resources is available:
www.tinyurl.com/ShastaTransport

Do you live far from a RABA bus stop?

ShastaConnect provides weekday service for seniors (60 yrs. and older) and those living with a disability who need to make trips outside of the RABA service area. General public service is also available to residents in Bella Vista, Burney, Cassel, Cottonwood, Fall River, Happy Valley, McArthur, Mountain Gate, and Old Shasta.



Weekday services are available Monday through Friday from 8:00 AM to 3:30 PM. Passengers can schedule ShastaConnect weekday rides by calling 530-226-3075 or using the online form at www.shastacconnect.org/schedule-a-ride/ 24 hours in advance.



All bus photos courtesy of SRTA, DHCL and RABA



Riding RABA
RABA Runabout Sunday Service

Door to Door service available within Anderson, Redding, and Shasta Lake and in between. Service is available 8:00 AM to 4:00 PM and rides may be scheduled by using the RABA & ShastaConnect app. or calling 530-241-2877.

Fixed and Flex-Route Service

RABA provides fixed-route service in the urban areas of Anderson, Redding, and Shasta Lake, as well as commuter services to Burney and seasonal service to Whiskeytown National Recreational Area.

2-Hour Fare: - Local/General = \$2.00 - People with Disabilities = \$1.00 - Seniors, Veterans, Youth (18 yrs. and younger) = Free
Hours of Service: Mon.-Fri. 5:35 AM - 8:30 PM Sat 8:35 AM - 8:30 PM

RABA Runabout – Door-to-door service available in six zones within Shasta Lake, Anderson, south Shasta County (Tue. & Th.), east Redding, west and central Redding, throughout the Redding Urban Area (Sundays and evenings Mon.-Sat.). Download RABA & ShastaConnect app to use the service, or call 530-241-2877 to reserve a trip.

Route 299X

RABA provides three round trips daily (Mon.-Fri.) from Burney to Redding. For more information, see the "Beyond the Greater Redding Area" section of this guide.
2-Hour Fare = \$4.00 Hours of Service: Mon.-Fri. 5:50 AM - 7:00 PM

Demand Response (Paratransit)

RABA Demand Response is an origin to destination service for those living with disabilities who are not able to utilize RABA fixed-routes or access RABA bus stops. Advance reservations and an eligibility application are required.
2-Hour Fare = \$4.00



Hours of Service: Mon.-Fri. 5:35 AM - 8:30 PM Sat 7:00 AM - 8:30 PM

For more information on eligibility, schedules, and reservations please call 530-241-2877, 711 through Relay Service for TTY/TDD users, or visit www.rabaride.com

Do you need a ride...

Do you need to get somewhere but have a disability or mobility challenges? There are many options for specialized transportation in the area.

To work? To run errands?

Taxis and Shuttles

- ABC Cab** Contact: 530-246-0577
- Shasta Premier Transportation** Contact: 530-440-6621
- Yellow Cab** Contact: 530-222-1234

Transportation Network Companies (TNCs)

The following two TNCs provide on-demand transportation in Shasta County. Rides can be booked by either downloading the app to your smartphone or by visiting the websites on your browser.
Lyft: www.lyft.com **Uber:** www.uber.com

Services for People with Disabilities

The following organizations provide transportation services and assistance to people living with disabilities who participate in programs offered by the organization.

Far Northern Regional Center (FNRC)
Provides transportation to FNRC programs, RABA bus passes, and transportation trip consultation.
Contact: 530-222-4791
www.farnorthernrc.org

Northern Valley Catholic Social Services
Provides transportation to and from program events.
Contact: 530-241-0552
www.nvcss.org

Shascade Community Services
Provides fare-free transportation to outings organized by Shascade Community Services.
Contact: 530-243-1651
www.shascade.org

To work? To run errands?

Non-Medical Transportation

NMT is available to people with full-scope Medi-Cal or who are pregnant, including to the end of the month in which the 365th day postpartum falls. For more information please visit: <https://www.dhcs.ca.gov/services/medi-cal/Pages/Transportation.aspx>

Bikeshare

Redding has bikeshare and scootershare programs available. Download the apps to your smartphone to access find and rent bikes and scooters.
Bcycle: <https://www.bcycle.com/app>
Bird: <https://www.bird.co/#take-a-ride>

More info: https://www.cityofredding.gov/government/departments/parking_and_transportation/getting_around/index.php

RABA Vanpool

RABA and Enterprise Mobility have launched a new partnership to move employees within, to, and from Shasta County by vanpool.
Contact: 320-287- 0147
www.commutewithenterprise.com/

Plan a Trip!

Now you can plan a bus trip from anywhere in Shasta County to your local destination using your smartphone. Download transit app (<https://transitapp.com>) or moovit app (<https://moovitapp.com>) to access current transit information.



Out of Shasta?

Amtrak, Amtrak Thruway, FlixBus, Trinity Transit, RABA Route 99X and Sage Stage provide service in and out of Redding. Schedule and fare information on reverse side.

To a Medical Appointment?

Non-Emergency Medical Transportation Services

The following organizations provide transportation services to and from medical appointments. Please call the specific provider to learn more about how to make a reservation.

California Accessible Transportation

Provides transportation to and from medical appointments, both local and out of state. Accepts private payments or payments from medical insurance.
Contact: 530-255-8866
www.californiaaccessibletransportation.com

CARE-A-VAN

Provides transportation to and from medical appointments in northern California. Depending on availability, rides can be scheduled for other trips such as shopping or errands. Accepts private payments or California Partnership HealthPlan.
Contact: 530-221-4826
www.careavanredding.com

Divine Right Transportation

Provides transportation to and from medical appointments, addiction and recovery programs, the pharmacy, and clinics in northern California. Rides are free for Medi-Cal patients. Contact: 1-800-506-0213
www.divinerightservices.com

North Bay Transit

Provides transportation services to and from medical appointments both locally and regionally. Accepts private payments, Medi-Cal, or California Partnership HealthPlan.
Contact: 530-244-1234
www.northbaytransit.com/about.html

Precious Cargo

Provides transportation to and from medical appointments in northern California. Accepts private payments or California Partnership HealthPlan.
Contact: 530-243-3333

Southern Cascades Health Transportation Services

Provides transportation for approved clients to and from medical appointments in northern California, or Davis, Sacramento, or San Francisco. Accepts private payments or California Partnership HealthPlan.
Contact: 530-229-3114
www.southerncascades.org/health-transport-services

Veterans Affairs (VA) - Redding Outpatient Clinic

Provides free round-trip services between Redding and Yreka or Chico for veteran patients with a reservation. One-way services to and from VA facilities in Sacramento and Martinez are also provided.
Contact the Redding VA Clinic: 530-226-7575
View and download full schedule here:
www.northerncalifornia.va.gov/docs/Shuttle-Bus.pdf

Tribal Transportation Services

The following organizations provide transportation to and from medical appointments for eligible tribal members and patients only. Advance reservations are required.

Lassen Indian Health Center

Contact: 530-316-1839
www.lihc.org/transportation

Pit River Health Service

Contact: 530-335-0351
www.pitriverhealthservice.org/

Redding Rancheria Tribal Health Center

Contact: 530-224-2700
www.redding-rancheria.com/clinic.php

Beyond the Greater Redding Area

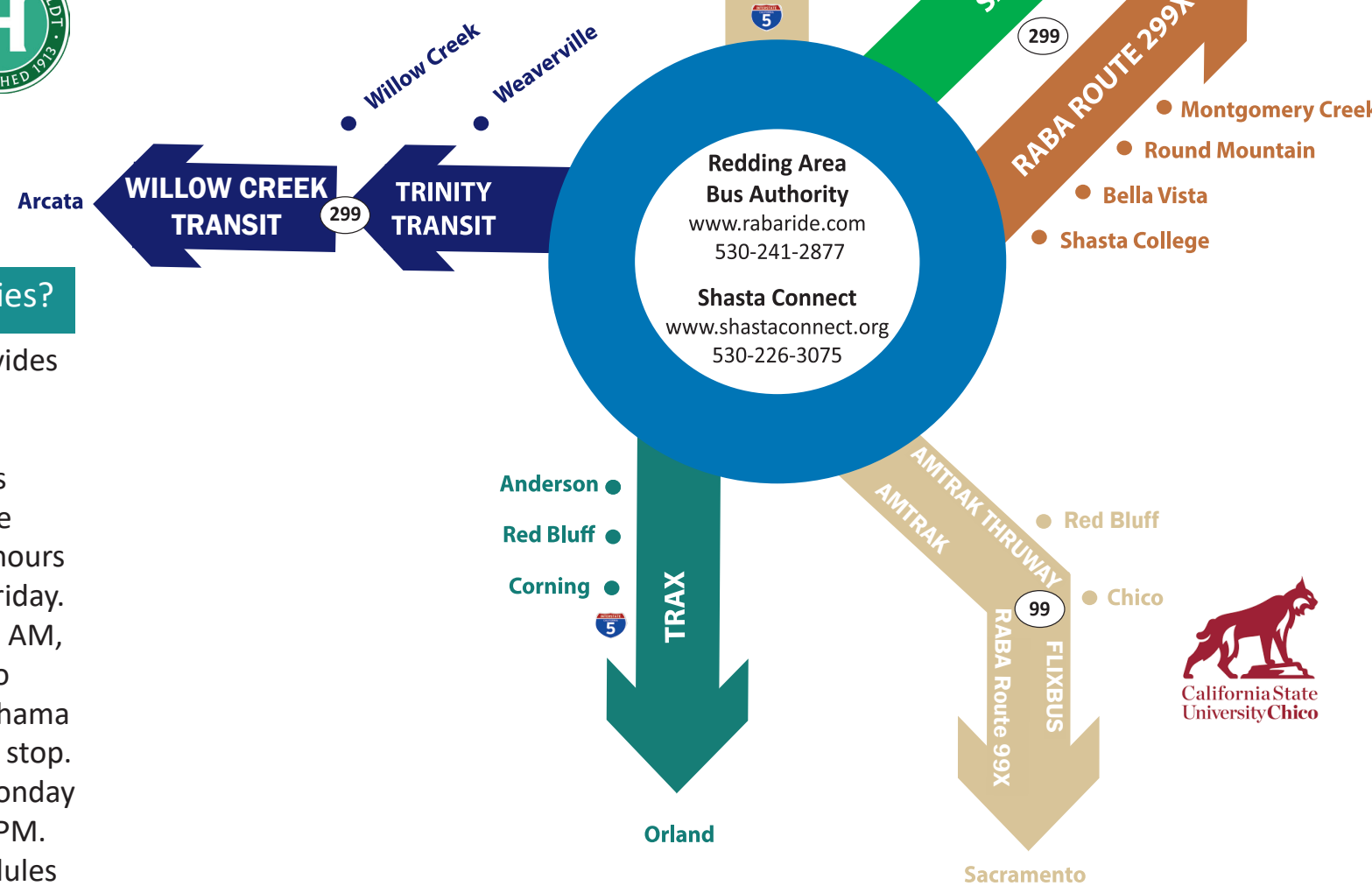
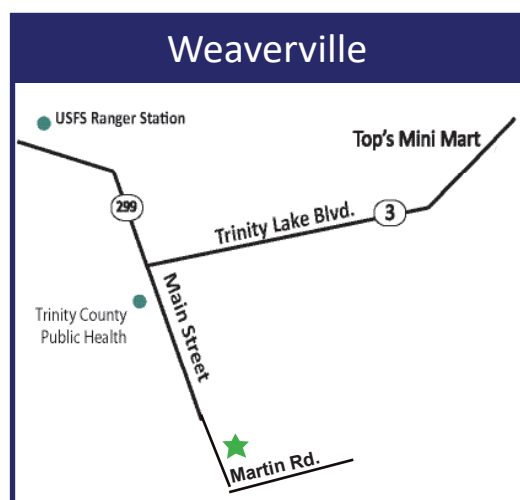
Need a bus to or from Redding?

The RABA Passenger Terminal at 1530 Yuba St. in Downtown Redding provides a central connection point for travelers wanting to go west to Weaverville or east to Alturas. You can even catch a ride to major hubs like Sacramento, Portland, or Seattle via FlixBus or Amtrak!

Visit your preferred transit agency website for more information about stop locations, routes, and current route schedules.

Going to the Coast? Take Trinity Transit to Weaverville, then Transfer

The Trinity Transit Redding Route departs the Downtown Transit Center Monday - Friday at 10:30 AM. Once in Weaverville, passengers can transfer to the Trinity Transit Willow Creek Route at the Hwy 299 and Martin Road Stop (near Burger King). Once in Willow Creek, passengers can transfer to the Humboldt Transit Authority to reach Arcata or Eureka. Fare for Redding to Weaverville: \$10. Reduced fares are also available. For schedule and fare info call 530-623-5438 or visit.

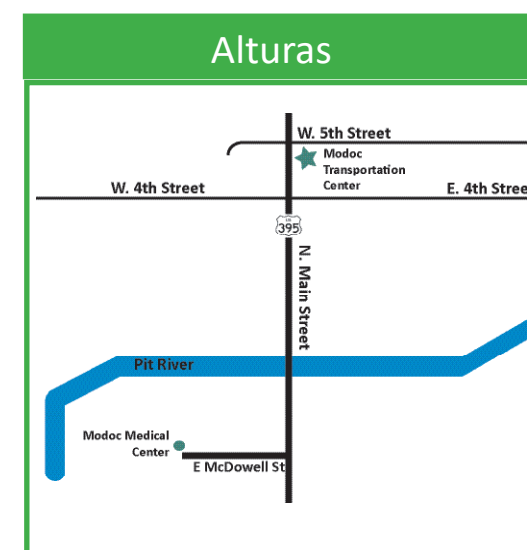


ShastaConnect Intermountain Area Services

For those living in the communities of Burney, Cassel, Fall River, and McArthur wanting to connect to Redding and beyond, ShastaConnect's Intermountain Area Services are provided Monday - Friday between 8:00 AM to 3:30 PM. Connections to the cities of Anderson, Redding, and Shasta Lake can then be made through RABA Route 299x. Reservations should be made 24 hours in advance by calling 530-226-3075 or emailing ride@shastaconnect.org. For more information visit <https://www.shastaconnect.org/intermountain-public-transportation-services-schedule-map/>

Going to Alturas?

The Sage Stage Alturas - Redding Route operates on Tuesdays, departing the Modoc Transportation Center in Alturas at 8:00 AM towards Redding. The Sage Stage then departs the Mt. Shasta Mall at 1:15 PM as well as the Downtown Transit Center in Redding at 1:30 PM for the return trip to Alturas. Reservations are recommended; the bus will not operate if there are no reservations. Sage Stage stops in Burney at the McDonalds and in Redding at Mt. Shasta Mall and the Downtown Transit Center. Fare for Redding to Alturas: \$26. Reduced fares are also available. For schedule and fare info please call 530-233-6410 or visit www.sagestage.com



Going to Tehama/Glenn/Butte Counties?

The Tehama Rural Area eXpress (TRAX) provides service to Red Bluff via the Shasta/Tehama Express and onto Orland by transferring to the Glenn/Tehama Connection. TRAX serves Anderson (accessed by RABA Route 9) at the Rhonda Rd stop (near Walmart) every two hours between 8:20 AM and 6:20 PM Monday - Friday. Saturday service departs Anderson at 10:20 AM, 12:20 PM, and 4:20 PM. To transfer south to Orland, passengers will board the Glenn/Tehama Connection at the Red Bluff Rio and Walnut stop. The Glenn/Tehama Connection operates Monday through Friday between 6:05 AM and 6:40 PM. For more TRAX information regarding schedules visit www.taketrax.com/

Going to Burney?

RABA Route 299X travels between Redding and Burney, making stops in Bella Vista, Montgomery Creek, Round Mountain, and Shasta College along the way. Route 299X runs 3 times per day, Monday - Friday. For more information please call 530-241-2877 or visit www.rabaride.com/services/burney_express.php

Going to the Sacramento or Dunsmuir/ Mt. Shasta onto Medford, Oregon

Book a ride on FlixBus or Amtrak from Redding! For more FlixBus information call 530-241-2070 or visit www.flixbus.com/ For more Amtrak information call 800- 872-7245 or visit www.amtrak.com

